

APPARATUS AND METHOD FOR CONTEXT-SENSITIVE ERROR EVENT NOTIFICATION

ABSTRACT OF THE DISCLOSURE

An apparatus and method are provided for context-sensitive error event notification. The apparatus and method include a monitor to detect an error event within a computer application, an analysis module to determine characteristics of the error event, an assembler to compose a context-sensitive message comprising a context-sensitive resource relating to the event characteristics, and a transmission module to transmit the message to a set of addressees. The context-sensitive message may include error characteristics, error-specific information from reference materials, error-specific links to related information repositories, and an error-associated search. The context-sensitive message is automatically transmitted to a set of addressees that are associated with the error event. The invention provides for faster error recovery and more effective problem resolution by automatically transmitting an error notification message that is timely, informative, and includes resources associated with the error event such that people can solve the problem.

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KUNZLER & ASSOCIATES
ATTORNEYS AT LAW
8 EAST BROADWAY, SUITE 600
SALT LAKE CITY, UTAH 84111